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BBM Pin: 27151C01

CK: 2005/123753/23 VAT REG NO: 4140224710

## *Professional Profile*

2003 Computers has been active in the Richards Bay/Empangeni area since 1995 and previously traded as PC-X-Press Computers, marketing its own custom-built computers under the "COMET" brand. We decided on a name-change just before we became a close corporation. We specialize in hardware, networking and software as well as peripherals sales and general services. 2003 Computers also designs web pages for the small and medium sized business sector. We have computer programmers available on a contract basis. **2003 Computers has been awarded Level 4 ( $\geq 65$  BUT  $< 75$ ) B-BBEE status from BEE-Matrix. We also have a KZN Vendor Number: KCOM002ZNT and are equipped to sell the pre-approved hardware required by Government, namely HP, LENOVO, MECER AND DELL. We are strategic partners to these pre-approved brands.**

*Although we not only sell computer equipment, but can also supply you with all small and large appliances including kettles, toasters, stoves, fridges and washing machines as well as car radios and home theatre systems, our main order of business is in the I.T. industry.*

The motto that we believe in is simply 'SERVICE EXCELLENCE' and the stands we take are as follows:

- ✚ Create and foster client relationships based on truth and respect
- ✚ Do the proper homework on every project
- ✚ Be unconditionally honest with our clients
- ✚ Be innovative in creating and measuring value
- ✚ Invest in the development and transfer of technologies and skills
- ✚ Attract, develop and retain talented people committed to the principles of 2003 Computers

Our strategy is to use the latest technology for performance and reliability. The aim of this business is to streamline our operation in accordance with current industry requirements and standards. **2003 Computers is a Registered Member of the Microsoft Partner Program** and as such we are unconditionally compelled to keep our clients legal and up to date and aware of the latest software developments. As a **Microsoft Partner**, we are constantly working on upgrading our status to the next level. One of our close corporation members is a MCP (Microsoft Certified Professional). We regularly attend courses to keep our qualifications up to date and to stay abreast of the latest technology. We are also BETA testers for Microsoft and choose certain products that we test on a regular basis. We tested Windows Vista and Office 2007, and our company used both Windows Vista and Office 2007 after its release. We have upgraded to Windows 7 within the organization and as such, can support the new operating system and we also currently use Office 2010.

A more detailed list of our services includes:

- ✚ Sales of hardware – new computers, servers, printers and the upgrading of existing machines; sales of peripheral equipment including scanners, hubs and routers, wireless equipment and plotters.
- ✚ Sales of software – operating system, licensing, office suites, antivirus solutions, popular branded software and games.
- ✚ Software services – hard drive data recovery, software reloading; installation of all operating systems including Windows Server as well as the design of server systems.
- ✚ General services – hardware and software maintenance and fault-finding, network installation and maintenance, network infrastructure, domain registration and hosting services, internet services, website creation, computer programming, contract network engineering, covert surveillance of computers normally used in the case of suspected misuse of the internet or other company services.

- # Insurance assessment and claims / replacements.
- # Procurement and sales of SPARES for both IBM and HP computers and servers.
- # Replacement of ALL goods for insurance purposes both large and small appliances.

We are equipped to be able to quote and/or report on a faulty machine within 3 hours of its arrival at our offices and we can also collect faulty machines in circumstances that make it difficult for the client to bring the computer in. We are registered resellers of all leading brands including but not limited to IBM, **MECER**, SMC, FUJITSU-SIEMENS, TOSHIBA, SAHARA, **HP**, ACER, ASUS, MICROSOFT, **DELL**, SUN MICROSYSTEMS, SAMSUNG, **LENOVO**, CISKO, LINUX, AXIS, PHILIPS, LG, BENQ, PROLINE and many others, more recently including APPLE products. We are on the panel for both Santam and Mutual and Federal Insurers as well as The Value Card Tender System which is used by most other insurance companies and we have a BHP Billiton Vendor number for the replacement of smaller day-to-day items on a regular basis. Some of our other clients include:

- |                                       |  |
|---------------------------------------|--|
| # BHP Billiton                        | # Matthew & Sons Insurers                    |
| # Noriba Piping                       | # Pirtek SA (Richards Bay)                   |
| # Signforce                           | # Bearing Man                                |
| # Belprop                             | # Gideon van der Merwe Insurance Brokers     |
| # Smartplan cc                        | # Graphic Dimensions                         |
| # JJ's Electronics                    | # Uzimele                                    |
| # Otto Brothers                       | # Sinothile Engineering Services (Pty) Ltd., |
| # Gingindlovu Anglican Church         | # Blackwolf Security                         |
| # Imvubu Lodge                        | # H&B International                          |
| # Ian Wyles Auctioneers               | # RPA  |
| # Afgro Ibhubesi Prosperity Plan      | # NRB Laser Specialists                      |
| # Bellyssimo                          | # Umfolozi College                           |
| # Megaflow                            | # Jessegaard Marine (Pty Ltd)                |
| # The Richards Hotel                  | # D&S Crane Hire                             |
| # The Bayshore Inn                    | # Empangeni Diabetic Clinic                  |
| # Protea Hotel Richards Bay           | # Richards Bay Diabetic Clinic               |
| # W R Services cc                     | # Pyrotek                                    |
| # Serfontein & Richards               | # Lambert & Associates Attorneys             |
| # The Spares Shop                     | # Dezzo Trading (Pty) Ltd                    |
| # Amble Inn Eshowe                    | # Tuzi Gazi Properties                       |
| # ProElect                            | # MJ's Trust                                 |
| # Express Personnel Services          | # Inqubeko Consulting Engineers              |
| # Various video shops in Richards Bay | # Protax                                     |
| # That Man                            | # Molloy's Lashing Services                  |
| # Brosist Insurers                    | # Hencon Handling (Pty) Ltd SA               |
| # MJ's Trust                          |  |

WE are distributors of APPLE and Macintosh products in the area including software made for MAC.

*We look forward to being of assistance to you in the future and trust that you will be happy with our services. Our accounts work on a month to month basis, however, terms may be discussed if so required. We believe in a same day quoting system unless you are looking for items that are difficult to source plus we also offer a same-day callout service to the best of our ability to ensure less downtime. We also work during the weekends if so required and should the need arise, however this service is only available on request and when pre-arranged.*

*We assure you of our best attention at all times.*



**PAULINE BAKER**

## *Contact Details*

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